ABSTRACT

A method, apparatus, and article of manufacture for enabling a web application to communicate with a call server. A communication channel is provided between the web application and the call server. Data transferred over the communication channel is translated to a form each can understand. The data may be in the form of a call control command or a service control command. A call control command may be a conference call control command. Data may be translated to call server system format, or to web application format.